



Agenda

Rider Experience and Operations Committee Meeting
Thursday, October 5, 2023
1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom
Union Station
401 S. Jackson St.
Seattle, WA

Hybrid Meeting – In person and Video/Telephone Conference

To participate in the meeting via video conference:
<https://soundtransit.webex.com/soundtransit/j.php?MTID=mdea5ce24566e4036693ffaf44ae450ae>, if a password is not already entered, enter the following password: Agency.

To participate in the meeting via telephone conference: Call 415-655-0001 or 206-207-1700, then enter access code: 2484 135 7271 and password: 243629

Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

The committee is accepting public comment on today's agenda items and on topics within the committee's purview in the following formats:

Written public comment: Written comments can be submitted electronically via meetingcomments@soundtransit.org. Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

In person public comment: Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

Virtual public comment: Individuals who would like to provide virtual public comment via phone or computer must sign-up in advance on the virtual sign-up sheet. The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

6. **Business items**

For Committee Final Action

- A. **Minutes:** September 7, 2023, Rider Experience and Operations Committee Meeting

COMMITTEE CHAIR
Kristina Walker
Tacoma Deputy Mayor

VICE CHAIR
Ed Prince
Renton Councilmember

BOARD MEMBERS
David Baker
Kenmore Councilmember

Christine Frizzell
Lynnwood Mayor

Debora Juarez
Seattle Council President

Kim Roscoe
Fife Mayor

Dave Upthegrove
King County Council Chair

Peter von Reichbauer
King County Councilmember

CHIEF EXECUTIVE OFFICER
Julie E. Timm

For Recommendation to the Board

- B. **Motion No. M2023-84:** Approving the East Link Starter Line Service and Fare Equity report.
- C. **Resolution No. R2023-31:** Adopting the first phase of the 2024 Service Plan, which includes major service changes of opening 2 Line service between Redmond Technology and South Bellevue Stations, extending 1 Line service to Lynnwood and restoring two daily round trips on Sounder N Line.
- D. **Motion No. M2023-85:** Approving Sound Transit's submittal of Revision 1 of the 2023 Public Transportation Agency Safety Plan to the Washington State Department of Transportation's State Safety Oversight Office.
- E. **Motion No. M2023-86:** Changing the name of Bel-Red/130th Station to BelRed Station, and Spring District/120th Station to Spring District Station within the East Link Extension.

7. **Reports to the Committee**

- REO Metrics Presentation – Operations and Safety
- Passenger Impact Portfolio Plan (Future Ready work)
- Improving ST2 Light Rail Passenger Experience
- Presentation on Innovation – Passenger-Facing Technology

8. **Executive Session** (If needed)

9. **Other Business**

10. **Next meeting:**

November 2, 2023
1:00 p.m. to 3:00 p.m.
Ruth Fisher Boardroom and Virtually via WebEx

11. **Adjourn**